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In recent years, the media has projected a more stringent standard for the male physique; furthermore, this new and improved physique is meticulously presented. As such is the case, the public has shifted its collective view with regard to male grooming habits. The recent trend is reflected in ad campaigns like Norelco's new Bodygroom tool. The shaver, which "safely trims and shaves all body zones" has garnered the typically conservative brand attention due to a risqué internet ad reminiscent of Axe body spray.¹ Crude ads aside, men's personal care is no joke; the industry generates annual revenues in excess of \$4 billion.²

Demographics

Customer demographics in the men's personal care industry vary greatly by product category. Consumption of consumables like deodorant and shaving cream is consistent across age groups.³ The 15-34 age bracket however, purchases the widest range of products and is most devoted to grooming measures. They consider this to be standard procedure.⁴ Further contributing to this appearance conscious phenomenon is the recent surge of young men's lifestyle magazines. Periodicals like Maxim and FHM regularly feature grooming articles and stress their necessity to remain desirable and attractive in the dating market.

While significant, dating does not encompass all of the appearance concerns that have instigated the personal care trend. Surveys indicate that men feel the need to look younger

and more attractive to remain professionally competitive. In a nationwide survey conducted by Just for Men Haircolor, almost 70% of the participants said that appearance affects salary; the same participants also believed that looking younger improved prospects for promotion.⁵ As such, the readership profiles for Conde Nast men's magazines such as GQ and Details, is skewed towards white-collar and managerial occupations. The publishing house has further responded to this profile by targeting the over-35 professional with the recently debuted Men's Vogue.⁶

Industry Trends

The newly visible industry has broadened the scope of products targeted to men. Clairol and L'Oreal – companies traditionally associated with female consumers, have recently introduced hair dyes and highlighting kits geared toward men. More so, men's personal care items have become ubiquitously offered in retail outlets. Pharmacies such as CVS and Eckerd's have responded to consumer demand by offering these products as well as allocating additional enviable shelf space for products ranging from moustache clippers to nose hair trimmers.⁸

Additionally, anti-aging products geared toward men have become increasingly common as the influential Baby-Boomers grow older. In 2004, sales of moisturizers promising to reduce

wrinkles and age spots increased by over 10%.¹¹ The development has attracted attention from the cosmetics industry; L'Oreal Paris recently unveiled Men's Expert, the first all around men's anti-aging skin care line.¹² Such treatments are available across a gamut of retail outlets ranging from pharmacies (Men's Expert) to high-end department stores.¹³

Marketing

Even though men's consumption of personal care products has increased, special marketing considerations must be realized to facilitate these purchases. Because men are still hesitant to browse through the local grocery store's beauty aisle, a recent survey conducted by Shopzilla found that they are twice as likely as women to make grooming purchases online.¹⁵ Kiehl's has capitalized on such male reluctance by grouping together most of their men's items in a separate section of the store. Additionally, the retail chain decorates its locations with vintage motorcycles in order to create a masculine aura.¹⁶

Packaging is also a critical step in targeting personal care goods to the male consumer. Phil Williams, director of marketing for the XCD skin-care line, explains the difference in

terminology as it pertains to product features. Williams states that while women's products tout buzzwords like 'enhance' and 'beautify', the male counterparts rely on vocabulary such as 'camouflage' and 'defend'.¹⁶ Products are also given straightforward names such as Circle Eraser and Stop Lines. Just as important as the package's language, the aesthetic choices present another appealing avenue to the male shopper. To seem devoid of pretense, products typically appear in neutral-colored bottles and feature sans-serif fonts.¹³

Beyond pleas to the consumer's masculinity, marketing efforts are challenging as history proves that brand loyalty is weak in men's toiletry and personal care purchases. Efforts are more problematic in the case of product lines. As revealed in a recent study conducted by Research and Markets, male shoppers convey apathy toward various ranges of grooming items expressly created for men.¹⁷ Establishing brand loyalty will become more difficult as the sector moves toward market saturation. Major manufacturers continue to debut products; examples include Gillette's Complete Skin Care Line and Beiersdorf's Nivea for Men. Additionally, Johnson & Johnson has entered the market through its Neutrogena brand and L'Oreal has extended its Vive line with Vive for Men.⁷

Personal Care Sales, 2002

| | Total F/D/M | | Drug Stores | Drug Chains | | |
|------------|-------------|----------|-------------|-------------|----------|----------|
| | Sales | % Change | Sales | % Change | Sales | % Change |
| Deodorants | \$1,170.10 | 2.2 | \$329.60 | 2.6 | \$284.60 | 0.0 |

| | | | | | | |
|---------------------|----------|------|----------|------|----------|------|
| Refill razor blades | \$701.00 | 2.2 | \$222.50 | 5.3 | \$189.10 | 5.4 |
| Disposable razors | \$400.80 | -0.8 | \$112.80 | 2.3 | \$98.10 | 3.0 |
| Shaving Cream | \$292.40 | 1.8 | \$84.60 | 3.4 | \$72.10 | 3.9 |
| Razors | \$138.80 | -6.8 | \$46.50 | 0.5 | \$40.40 | 1.1 |
| Grooming scissors | \$90.70 | 29.2 | \$54.40 | 25.0 | \$45.40 | 26.5 |
| | | | | | | |

Source: Information Resources Inc. ¹⁸

Additional Resources

National Retail Federation – <https://www.nrf.com/>

National Association of Chain Drug Stores – <https://www.nacds.org/>

National Grocers Association – www.nationalgrocers.org/

Personal Care Products News –

<https://www.smartbrief.com/news/nacds/latestNews.jsp?industry=Personal%20Care%20Products>

Cosmetics Formulation & Packaging Articles - <https://www.cosmeticsdesign.com/>

Sources

¹ Howard, Theresa. "Internet ads have close shave." USA Today. May 30, 2006.

² Alexander, Antoinette. "Manufacturers see new face of beauty in burgeoning men's grooming category." Drug Store News. New York: Mar 20, 2006. Vol.28, Iss. 4; pg. 40, 1 pgs.

³ Grimm, Matthew. "You've Come A Long Way, Buddy - health and beauty aids producers are focusing more on male customers." American Demographics. March 1, 2003.

⁴ Alexander, Antoinette. "Media, Euro influence drive growth, help men's grooming carve solid niche." Drug Store News. Sept. 25, 2004.

⁵ “Looks can kill your career.” USA Today (Society for the Advancement of Education). Sept, 2002.

⁶ <https://www.condenastmediakit.com/> Contains readership profiles for publications.

⁷ Van Arnum, Patricia. “P&G-Gillette deal targets men’s grooming.” Chemical Market Reporter. New York: May 9-May 15, 2005. Vol.267, Iss. 19; pg. 22, 1 pgs.

⁸ Prior, Molly. “Men’s grooming moves from metrosexual to average Joe – Beauty Care.” Drug Store News. March 1, 2004.

¹¹ “‘Metrosexuals’ Drive Growth in Personal Care Products; ACNielsen Study Finds New Male Grooming Habits Spur Category Sales; Older Populations Demanding.” Business Wire. June 22, 2004.

¹² Jackson, Cheryl. “More men go to a game face.” Chicago Sun-Times, Jun 30, 2005.

¹³ Peter Rubin. “Man Stands at a New Frontier: Vanishing Cream.” New York Times. New York, N.Y.: May 5, 2005. p. G.3.

¹⁴ Alexander, Antoinette. “Behind today’s men’s grooming trend is a demanding woman.” Drug Store News. June 26, 2006.

¹⁵ “Metrosexuals Are a Rare Species: Shopzilla Survey Reveals Men Need Grooming Guidance.” Business Wire, May 30, 2006.

¹⁶ Walton, A. Scott. “Guy grooming: More men taking the time to ward off effects of aging.” The Atlanta Journal – Constitution. Atlanta, Ga.: Jan 20, 2006. pg. G.1.

¹⁷ “Men’s grooming set for five years of steady growth.” PackWire.com Packaging Technologies & Markets. July 26, 2005.

¹⁸ “Three-blades still top personal care – Category Report: PBC – razors and other toiletry sales.” Drug Store News. May 19, 2003.

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